

CUSTOMER STATEMENT RE COVID-19

Partners in building a safe and healthy work environment

We understand that all of our customers are closely following developments in the ongoing COVID-19 crisis and reassessing their work environments and practices to ensure the health and safety of employees, customers and the general public. At Union Installations we are doing the same - we share all of your concerns and we want to be your partner as you reassess your workplace.

Rest assured that when you open your doors to us, you are opening them to a partner who is equally committed to ensuring a safe and healthy workplace. Our goal is to leave your space clean and germ free, just as we found it, and to ensure that any onsite interactions are limited and safe. We have updated our comprehensive OSHA safety program with a COVID-19 Policy Statement. Our policy and the practices adopted, and discussed below, are based on, and consistent with, the U.S. Department of Labor, Occupational Safety and Health Administration, OSHA 3990-03 2020, "Guidance on Preparing Workplaces for COVID-19," and the Commonwealth of Massachusetts Executive Office of Housing and Economic Development's "Guidance Regarding the Operation of Essential Services." We will continue to monitor government and other expert health and safety recommendations and update our practices as warranted. These are our promises to you.

Our Practices

- Installers and other employees who are sick should not report to work. Employees showing symptoms of COVID-19 will be sent home and subject to return to work protocols.
- On site temperature checks conducted at the beginning of each day on all jobs of 3 or more installers, as well as in our warehouse where your furniture is loaded for delivery to site.
- Alcohol-based handsanitizer present on all jobs and in all of our trucks. Handwashing or hand sanitization mandated upon commencing work, after all breaks or on returning to site.
- Installers maintain 6 foot spacing whenever possible. Where 6 foot spacing is not possible, masks will be worn. Masks are provided and present on all job sites. All other jobsite PPE requirements to be adhered to as appropriate – gloves, eye protection, hard hats etc.
- Installers are discouraged from sharing tools, phones or work surfaces. Where necessary tools etc will be disinfected with alcohol based sanitizer.
- All installed hard surfaces, and other surfaces used will be wiped down using an approved COVID-19 killing disinfectant at least twice per day as well as at job completion. Truck cabs and delivery equipment are sanitized daily.

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